



FAQ

WHAT TIME DO WELCOME BACK WINNERS BASH EARNING ACTIVITIES RESET AND BECOME AVAILABLE TO PLAY?

WELCOME BACK WINNERS BASH AT RAMPART earning activities are reset at 12:00 AM.

HOW DO I PLAY FROGGY?

The goal of Froggy is to collect as many spinning coins as possible. The spinning coins are located on the side of the road and points are earned for every coin you successfully drive past. The real test of your skills is to do this while avoiding collisions. To avoid crashes, simply click your mouse every time you want to jump over an oncoming obstacle. The pace will quicken the longer you survive, so stay sharp and keep your clicker finger nimble. Your first crash will be your last. Game over.

HOW DO I PLAY BONK A FROG?

The goal of Bonk A Frog is to click on as many frogs as possible and avoid clicking on the bombs.

WHY DO SOME OF THESE GAMES NOT WORK?

Game functionality issues stem from an incompatibility with a device or browser. Most of the time, switching to Google Chrome as your browser will correct the problem. If the issue persists, please submit a ticket by using the HELP link located in the bottom navigation bar.

CAN MY SPOUSE AND I BOTH PLAY EVEN THOUGH WE SHARE AN EMAIL ADDRESS?

You can both play but you may not share an email address. Our system requires that every participant have a unique email address to qualify for individual rewards. To resolve this, we recommend opening a free Gmail account for one person to use throughout the program.



WHY DO I SEE MY SPOUSE'S ACCOUNT WHEN I LOG IN?

When participants share a device, it is important that each completely logs out of the website using the LOGOUT link located in the top navigation bar. Closing a browser window is not the same as officially logging out and will yield different results.

HOW CAN I FIND OUT WHICH OF MY EMAIL ADDRESSES IS BEING USED FOR THIS PROMOTION?

Please click the "Need Help?" link (located on the login page) and submit a ticket to the Help Desk. The Help Desk will be able to identify the original email used to create your *WELCOME BACK WINNERS BASH AT RAMPART* account and update it as necessary.

HOW DO I CHANGE MY EMAIL ADDRESS?

You can submit a request to have your registered email address changed by clicking on HELP located at the bottom of any page and in the drop-down menu at the top of any page.

HOW DO I CHANGE MY PASSWORD?

You can change your password by clicking on MY PROFILE, located at the top of any page in the drop-down menu, and entering your new password in the designated fields.

WHERE CAN I FIND MY DRAWING ENTRY BALANCE?

You can view your current drawing entries at the top of any page, to the right of the Rampart logo on desktop and below the logo on mobile devices.



PROMOTION RULES

Please note that due to the fluid Covid-19 situation, these program components, dates and rules can be changed at any time.

The *Welcome Back Winners Bash at Rampart* promotional period is May 22 – TBD, 2020.

This is an online promotion. Participants must have a unique email address to play.

Rules:

1. Welcome Back Winners Bash at Rampart is open to anyone, 21 and older, and is free to play. Membership in Rampart Rewards Club is required to redeem any reward or claim any prize. Membership is free.
2. Participants enjoy online games and activities daily, to acquire Welcome Back Winners Bash drawing entries.
3. Drawing entries can also be earned playing slots and table games with your Rampart Rewards card once Rampart reopens. Every 100 base points earned awards one (1) drawing entry and every one hour of tables games at an average bet of \$10 awards one (1) drawing entry.

The \$14,000 Grand Prize Drawing

Dates, Times and Prize Schedule are TBD

All Grand Prize Drawing prizes paid in
Free Slot Play

4. Participants who check in to the drawing without entries are not eligible to win.
5. Drawings will take place at the designated area (see Rampart Rewards Club for details) and may also be broadcast on FACEBOOK LIVE.
6. The online carnival style game, "Froggy" can be played daily and features a Leaderboard. The top 29 Froggy Leaderboard winners will receive free slot play. Froggy Leaderboard winners' will be posted at the Rampart Rewards Club on a date TBD.



Leaderboard Prizes

| <u>Place</u> | <u>Prize</u> |
|--------------|--------------|
| 1st | \$100 |
| 2nd & 3rd | \$75 |
| 4th - 7th | \$50 |
| 8th - 29th | \$25 |

All Leaderboard prizes paid in Free Slot Play

7. Automated drawing entries are non-transferable.
8. Participants may only win one spot in the Grand Prize Event.
9. In case of a public address system failure, the drawing continues on site manually.
10. By participating in this promotion, winners hereby give their permission to Rampart Casino and any of its affiliated companies to use their names or likeness, etc. for promotional purposes without compensation.
11. Participation in this promotion constitutes the guest's agreement to abide by the rules of this promotion and the decisions of the management.
12. Winners must have valid identification and Social Security number. If winner doesn't present valid identification and Social Security number upon winning, then the casino cage will hold the prize for 48 hours. If not claimed within that time, the winner forfeits the prize.
13. Accumulative winnings over \$600 for the year will receive a 1099.
14. Management reserves the right to modify or cancel this promotion and distribute additional drawing entries at their discretion.



15. Employees of Rampart Casino and members of their immediate household are not eligible to participate in this promotion.

16. All management decisions are final. If a satisfactory resolution to a dispute cannot be reached for the parties involved, the dispute is subject to the dispute arbitration process of the Nevada Gaming Control Board.



TERMS AND CONDITIONS

By accepting the Terms and Conditions agreement for *Welcome Back Winners Bash at Rampart Casino*, the participant:

- Understands *Welcome Back Winners Bash at Rampart Casino* is a limited time program and will conclude at the date and time predetermined by Rampart Casino.
- Gives consent to the collection and use of personal information for the purposes of administering the *Welcome Back Winners Bash at Rampart Casino* for general marketing, management, and customer service activities. Rampart Casino will not disclose the player's personal information other than for internal purposes.
- Agrees to adhere to all rules and regulations associated with the *Welcome Back Winners Bash at Rampart Casino*.
- Acknowledges they are over the age of 21 and not part of a Voluntary Self-Exclusion Program or on an Evicted Status at Rampart Casino.
- Acknowledges *Welcome Back Winners Bash at Rampart Casino* and its benefits are for the account holder only. A valid, government-issued photo ID may be requested for any prizes.
- Acknowledges that rewards are not transferable.
- Agrees to "opt-in" to Rampart Casino and *Welcome Back Winners Bash at Rampart Casino* marketing solicitations and emails. Users may "Opt-out" by clicking the "Unsubscribe" link at the bottom of the program emails.
- Understands revisions of the General Terms and Conditions will be sent to every user via email or provided on the *Welcome Back Winners Bash at Rampart Casino* website. The user is obliged to check the current General Terms and Conditions on a regular basis.
- Does not hold the operator liable for loss or damage of any kind arising from the improper use of the account by the user. The operator is not to be liable for any damages whatsoever arising from the improper use of the account (i.e. persons other than operator or associates of the operator) from a third party. The operator assumes no liability for any loss or damage due to circumstances beyond its control (e.g. acts of God, etc.). The



operator assumes no liability for any loss or damage incurred in the event that a customer requests assistance requiring a “screen share” to correct an issue or technical situation.

- Understands that information on this website is provided with no express or implied warranty and that the operator and its clients accept no liability or responsibility for any errors or omissions in the content on this site or for damages as a result of relying on information contained within this site.
- Acknowledges that the operator also has the right to terminate any ongoing games, terminate or block an account or ban a user with or without prior notice, and delete or withhold drawing entries where applicable. In terminating the contract, the user loses all claims to his/her account and to any services, contents, and virtual goods which become revoked upon termination.

Improper conduct on *Welcome Back Winners Bash at Rampart Casino* is strictly prohibited. It includes, but is not limited to, behaviors such as:

- deliberately submitting false or misleading information;
- any attempt to influence the result of a game by collusion, tampering with the program or by any other means contrary to the rules;
- causing malfunctions or failure deliberately to influence the course of a game; creating more than one or multiple accounts for one person;
- breaking any other rules set forth in the Terms and Conditions.

Regarding improper conduct, the user will, in particular:

- not make any attempt to decompile or reproduce the software used on the Welcome Back Winners Bash at Rampart Casino and will not interfere with it in any other way and will not develop any software that interferes with the program name or client-server communications; not use any type of software permitting the use of artificial intelligence, allow opponent profiling or user collusion;



- not use any software which, at the operator's sole discretion, is regarded as a program that
- would allow a user to cheat, or give a user an unfair advantage;
- refrain from using any scripts which are not authorized by the operator;
- not use any software which allows the user to analyze, reproduce, or interfere with the website *Welcome Back Winners Bash at Rampart Casino* and the games and/or their programming in any other way;
- not use any program causing an excessive burden on the server.